



## Customer Code of Conduct

Failure to comply with the library's established rules and regulations or the staff's enforcement of these rules may result in exclusion from the library for the day, or permanently, and/or arrest.

Theft of library materials is a serious offense and will result in permanent exclusion from the library and arrest.

Communication of threats, physical violence or sexual offenses will result in permanent exclusion.

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The following actions are prohibited on Danbury Library property:

- Any behavior that is disruptive to library use.
- No filming or photography allowed inside the building unless given permission by the library director. A patron cannot take photographs or videos of library users without their permission.
- Any loud, unreasonable and/or disturbing noises created by persons, electronic devices or cell phones.
- No food allowed outside of program rooms.
- Consuming beverages other than those in "library safe" i.e., cups with lids, closed water bottles containers
  - No drinks permitted at computer workstations
  - No eating or drinking in the Study Pod
- Being under the influence, or in possession of alcohol or any other illegal substance
- Sleeping, loitering or putting your head, feet or legs on the table.
- Having bodily hygiene or odor so offensive that it constitutes a nuisance to other persons.
- All patrons, adult and juvenile, are expected to bring their library cards with them if they intend to check out items or use a computer. An individual without a library card will not be able to check out materials or use a computer.
- Selling, and/or soliciting for services, money or items.
- Leaving children under the age of ten unattended. Children under ten must be supervised by an adult or a sufficiently mature caregiver at least 10 years of age.
- Using the restrooms for inappropriate activities such as smoking, drug use, laundry, bathing, sexual activities, etc. Restrooms are for library customers only.
- Not wearing shoes or shirt, or wearing clothes unbuttoned or unzipped.
- Bringing in animals other than service animals used to assist customers with disabilities, service animals in training, or animals used in library sponsored activities.
- Destroying or defacing library property, or removing library materials from the premises without authorization through established lending procedures.
- Bringing in more than two canvas, nylon, paper or plastic bags. No bag can be larger than 24" x 16" x 10". Larger bags of any type, bedrolls or luggage are prohibited as is leaving bags unattended.
- Refusing to allow a staff member to inspect any bag brought into or taken out of the library. All persons entering the library shall be deemed to have granted permission for such an inspection at all times within the library building.
- Distributing or posting printed materials/literature that have not been approved by the Library.
- Any other illegal acts or conduct in violation of Federal, State, or local law, ordinance or regulation.
- Carrying weapons of any kind, except by law enforcement personnel.

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